

YWCA HANOVER SAFEHOME ASSITANCE RESPONSE TO COVID-19

PROVIDING SAFETY & SECURITY DURING A PANDEMIC



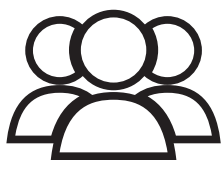
30% increase in the number of new clients from March through May 2020



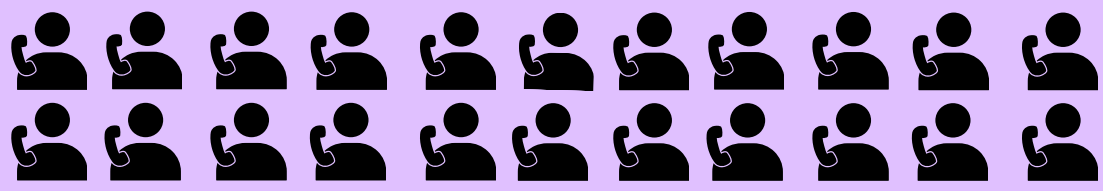
138 total nights of shelter & housing provided



41% of emergency financial assistance provided in transportation & fuel consumption



37% increase in the number of new & continued clients from March through May 2020



Volunteers provided 1388 hours of on-call or hotline services from March 16th through May 22nd, 2020



29 Adams County Protection From Abuse (PFA) Orders obtained through advocates



63 York County Protection From Abuse (PFA) Orders obtained through advocates



SafeHome advocates were on call 24/7 from March 16th to May 22nd



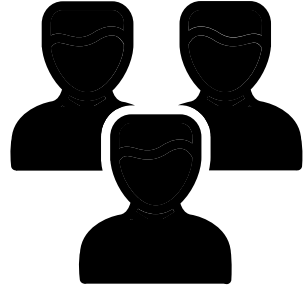
19 clients served through the SafeHome pantry



359 hotline calls from March through May 2020



54% of emergency funding provided food & groceries



434 clients during the 67 days of Pennsylvania Quarantine, from March 16th, 2020 through May 22nd, 2020 - representing 32% of all clients served in 2019.

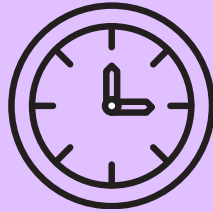
There has been a steady increase in calls for help as quarantine restrictions are lifted, allowing those who were in lock-down with an abuser to contact Safe Home.

SAFEHOME IMPACT 2019

IN 12 MONTHS,

3,640 HOURS

provided by SafeHome volunteers as advocates, special event assistants, and committee members



25% INCREASE

increase in participants for Walk a Mile in Her Shoes annual domestic violence awareness and fundraising event



OUTREACH 84



families served by the SafeHome client outreach program which provides for a Holiday toy drive, Thanksgiving turkeys, and monthly pantry.

SAFETY 411



Protection from Abuse (P.F.A) orders obtained through SafeHome Assistance in York and Adams Counties

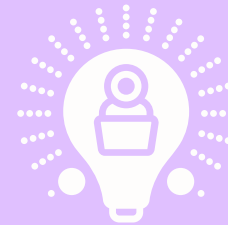
163 EMERGENCY SHELTER

individuals received assistance with securing emergency shelter



38 EDUCATION

Safehome advocates provided presentations and workshops to area schools, local businesses, and community organizations.



SUPPORTERS 419

Participants for WALK A Mile in Her Shoes 2019, held at Winebrenner's



ASSISTANCE 1,357

total clients served during 2019, a 33.95% increase of services provided from 1014 in 2018.

